



Wednesday 09/03/2023

Dear Freshcare Participating Business,

**E.E. Muir & Sons and Serve-Ag** are a 100% Australian, Family-Owned Rural Retailer. Our Companies provide the following products and services to fresh produce businesses:

- Crop Protection Chemicals
- Crop Nutrition Products, including Fertiliser, Trace Elements and Bio-Stimulants
- Seed
- Post-Harvest Cleaners & Sanitisers, Waxes and Chemicals
- Hydroponics inputs
- On Farm Packaging
- Consultancy

This letter serves to confirm that the products and services E. E. Muir & Sons and Serve-Ag supply meet with all the appropriate Australian Standards in regard to Food Safety.

E.E. Muir & Sons and Serve-Ag are Agsafe accredited Companies, operating from Agsafe accredited premises across Australia, supported by Agsafe qualified staff. At every stage of our businesses we endeavour to perform according to quality processes and guidelines.

Our agronomists are tertiary trained and qualified. They draw on the resources of our suppliers and various technical institutions, to address any crop related issues that may occur with our customers.

E.E. Muir & Sons and Serve-Ag, where possible, purchase goods from quality assured companies and those with quality processes in place. The best available seed is sourced, and all chemical sold is registered by the APVMA. All fertiliser is certified as to the contents being that described on the bag / label.

E.E. Muir & Sons and Serve-Ag are committed to sustainability, and are members of the following schemes:

- APCO (Australian Packaging Covenant Organisation)
- DrumMuster (chemical container recycling scheme)
- BagMuster (bag recycling scheme – 2023 pilot phase)

We have also:

- Developed a company Sustainability Strategy which outlines our key sustainability objectives:

- To improve the sustainability of our product and service portfolio
- To improve the sustainability of our company operations
- To provide leadership to the industry on sustainability
- Installed solar on the rooftops of all suitable company owned building rooftops
- Regularly run free spray application efficacy workshops aiming to improve efficacy and reduce the risk of negative outcomes (eg waste, drift, resistance) from spray application
- Committed to sourcing a range of sustainable agricultural input products from local and international suppliers.

Thank you for your enquiry.

Regards,

### **Management Team**

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